<u>**IN THE CLAIMS:**</u>

Please cancel claims 3, 14, 19, and 22; add new claims 32, 33, 34, and 35; and amend the remaining claims as follows:

1.   (Currently Amended) A method for routing a communication connection request comprising the steps of:

in response to a communication connection request, obtain context information ~~from~~ <u>for</u> a communication connection requestor;

using <u>at least one of</u> said context information <u>for said communication connection requestor and context information for a called party</u> to determine a communication connection action<u>, wherein said context information for said called party comprises a called party calendar</u>; and

connecting said communication connection requestor based upon said connection action.

2.   (Currently Amended) The method of claim 1 further comprising ~~the step of~~ <u>:</u>

determining a confidence factor for ~~the~~ <u>said</u> connection action<u>; and</u>

<u>performing said connection in response to exceeding a confidence factor threshold</u>.

3.   (Cancelled).

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4.   (Original) The method of claim 2 further comprising the step of validating said connection action with a caller for connections not exceeding a confidence factor threshold.

5.   (Original) The method of claim 1 wherein the step of determining a connection action is done with a rules engine.

6.   (Original) The method of claim 1 further comprising the step of providing an indication of an associated action.

7.   (Original) The method of claim 6 wherein said step of providing an indication of an associated action further includes the step of having data transmission.

8.   (Original) The method of claim 6 wherein said step of providing an indication of an associated action further includes the step of having a notification.

9.   (Original) The method of claim 6, wherein said step of providing an indication of an associated action further includes the step of comprises having a workflow initiation.

10.   (Original) The method of claim 6 wherein said step of providing an indication of an associated action further includes the step of having a logging action.

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11. (Original) The method of claim 6 wherein said step of providing an indication of an associated action further includes the step of directing said associated action to at least one additional connection.

12. (Currently Amended) A method for providing a communication connection for a user comprising the steps of:

obtaining context information for said user;

using at least one of said context information for said user and context information for a called party to determine a communication connection action, wherein said context information for said called party comprises a called party calendar; and

connecting said user based upon said connection action.

13. (Currently Amended) The method of claim 12 further comprising the step of :

determining a confidence factor for the said connection action; and

performing said connection in response to exceeding a confidence factor threshold.

14. (Cancelled).

15. (Original) The method of claim 13 further comprising the step of validating said connection action with a user for connections not exceeding a confidence factor threshold.

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16. (Original) The method of claim 12 wherein the step of determining a connection action is done with a rules engine.

17. (Currently Amended) A method of routing a caller's call comprising the steps of:

obtaining context information for said caller;

using at least one of said context information for said caller and context information for a called party to determine a communication connection action, wherein said context information for said called party comprises a called party calendar; and

connecting said caller based upon said connection action.

18. (Currently Amended) The method of claim 17 further comprising the step of:

determining a confidence factor for the said connection action; and

performing said connection in response to exceeding a confidence factor threshold.

19. (Cancelled).

20. (Original) The method of claim 18 further comprising the step of validating said connection action said caller for connections not exceeding a confidence factor threshold.

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21. (Original) The method of claim 17 wherein the step of determining a connection action is done with a rules engine.

22. (Cancelled).

23. (Original) The method of claim 17 further comprising the step of using a caller's calendar to assist in determining said communication connection action.

24. (Original) The method of claim 17 further comprising the step of authenticating the caller before determining said communication connection action.

25. (Original) The method of claim 17 further comprising the step of requiring a single action by a caller for determining said communication connection action.

26. (Original) The method of claim 24 further comprising the step of using biometrics to authenticate said caller.

27. (Currently Amended) A method of determining a communication connection for a caller comprising the steps of:

obtaining context information for said caller;

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using at least one of said context information for said caller and context

information for a called party to determine a communication connection action, wherein

said context information for said called party comprises a called party calendar; and

connecting said caller based upon said connection action.

28.   (Currently Amended) A service for determining a communication connection for

a caller comprising the method steps of:

obtaining context information for said caller;

using at least one of said context information for said caller and context

information for a called party to determine a communication connection action, wherein

said context information for said called party comprises a called party calendar; and

connecting said caller based upon said connection action.

29.   (Currently Amended) An apparatus for use in a computer services environment,

said apparatus comprising:

at least one processor operative to route a caller's call based upon at least one of

context information for said caller and context information for a called party, wherein

said context information for said called party comprises a called party calendar; ; and

using at least one of said context information for said caller and said context

information for a called party to determine a communication connection action for

connecting said caller.

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30. (Original) The apparatus of claim 29 further comprising a rules engine for determining a communication connection action.

31 (Currently Amended) The ~~method~~ apparatus of claim 29, wherein said context information for said caller comprises a calendar of said user.

32. (New) The method of claim 1, wherein said using of said context information for said called party to assist in determining said communication connection action comprises using said context information for said called party comprising at least one of a called party location; a called party policy; a called party availability; a called party connectivity; a called party connections status; and at least one of corporate and personal data of said called party from at least one of sensors that detect at least one of motion, sound, light, and pressure deployed in spaces frequented by said called party, radio frequency identification readers that detect the presence of companion devices that have been provisioned with identification numbers associated with said called party, and at least one of a location, activity, and network address of at least one a personal device of said called party, comprising at least one of a cellular telephone, an office telephone, a home telephone, a laptop computer, a desktop computer, and an automobile.

33. (New) The method of claim 12, wherein said using of said context information for said called party to assist in determining said communication connection action comprises using said context information for said called party comprising at least one of a

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called party location; a called party policy; a called party availability; a called party connectivity; a called party connections status; and at least one of corporate and personal data of said called party from at least one of sensors that detect at least one of motion, sound, light, and pressure deployed in spaces frequented by said called party, radio frequency identification readers that detect the presence of companion devices that have been provisioned with identification numbers associated with said called party, and at least one of a location, activity, and network address of at least one a personal device of said called party, comprising at least one of a cellular telephone, an office telephone, a home telephone, a laptop computer, a desktop computer, and an automobile.

34. (New) The method of claim 17, wherein said using of said context information for said called party to assist in determining said communication connection action comprises using said context information for said called party comprising at least one of a called party location; a called party policy; a called party availability; a called party connectivity; a called party connections status; and at least one of corporate and personal data of said called party from at least one of sensors that detect at least one of motion, sound, light, and pressure deployed in spaces frequented by said called party, radio frequency identification readers that detect the presence of companion devices that have been provisioned with identification numbers associated with said called party, and at least one of a location, activity, and network address of at least one a personal device of said called party, comprising at least one of a cellular telephone, an office telephone, a home telephone, a laptop computer, a desktop computer, and an automobile.

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35.   (New) The apparatus of claim 29, wherein said context information for said called

party further comprises at least one of a called party location; a called party policy; a

called party availability; a called party connectivity; a called party connections status; and

at least one of corporate and personal data of said called party from at least one of sensors

that detect at least one of motion, sound, light, and pressure deployed in spaces

frequented by said called party, radio frequency identification readers that detect the

presence of companion devices that have been provisioned with identification numbers

associated with said called party, and at least one of a location, activity, and network

address of at least one a personal device of said called party, comprising at least one of a

cellular telephone, an office telephone, a home telephone, a laptop computer, a desktop

computer, and an automobile.

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